State of California Commission on Teacher Credentialing Language Access Complaint Form CCTC-AGENCY 114 (REV 08/24)



Please complete this form if you feel that the Commission on Teacher Credentialing has not provided you with adequate interpretation services and/or translated materials. Please return this form and any supporting documentation by mail to the Commission on Teacher Credentialing 651 Bannon Street, Suite 600 Attn: Executive Office, Sacramento, CA 95811 or send an email with the attached complaint form to execoffice@ctc.ca.gov.

Section A: Contact Information

| Full Name (First, Last): | | |
|------------------------------------|----------------------------------|--|
| Address: (Street, City, State, Zip |) | |
| Phone Number: | Email Address: | |
| Section B: Complaint Informati | on | |
| Date of Incident: | Your Primary Language: | |
| Name(s) of division(s), and divis | ion staff involved, if you know: | |
| | | |

Please provide a detailed explanation of the complaint, including language and document(s) needed, if known (attach additional sheets of paper if needed).

Please describe in detail how you and/or Commission staff attempted to resolve the problem. Please be as specific as possible (attach additional sheets of paper if needed). State of California Commission on Teacher Credentialing Language Access Complaint Form CCTC-AGENCY 114 (REV 08/24)



Section C: Submission

Submit complaint to: Commission on Teacher Credentialing ATTN: Executive Office 651 Bannon Street, Suite 600 Sacramento, CA 95811

Or via email: <u>execoffice@ctc.ca.gov</u>

Questions regarding Language Access Complaints or the process for submitting a complaint can be made to the Commission's Equal Employment Opportunity Office by emailing <u>execoffice@ctc.ca.gov.</u>